



LIMITED WARRANTY

All equipment manufactured by Lindsay Broadband Inc. ("Lindsay") is warranted to be free from defects in material and workmanship under normal use and service for a period of twenty four (24) months from the date of its delivery to the Customer. During the warranty period, the Customer shall promptly notify Lindsay in writing of any claim against the warranty.

This warranty shall not apply to the following:

- Any Lindsay product, which shall have been repaired or attempted to be repaired or altered outside of a Lindsay Authorized Service Depot.
- Any Lindsay product, which has been subjected to misuse, damage or operated in any way other than its intended use.
- RF overload - hybrid ICs blown by excess RF level.
- Water damage caused by failure to properly close housing or failure of seal between customer installed connectors and bushing or casting at ports.
- The cost incurred by the Customer for the transportation or expedition of Lindsay products to any Lindsay Authorized Service Depot.
- Any damage to the Lindsay product, which is incurred in transit to and from any Lindsay Authorized Service Depot.
- Any Lindsay product which has been damaged by any acts of God, ie; lightning, floods, earthquakes, tornadoes and the like.

Under the terms of this warranty, the obligation of Lindsay shall be limited to the repair or the replacement of the product at the discretion of Lindsay.

See Lindsay Broadband Return Material Authorization Policy:

www.lindsaybroadbandinc.com

2035 Fisher Dr. R.R. #5 Peterborough, ON Canada K9J 6X6 Tel: 705-742-1350 Toll free: 800-465-7046
Fax: 705-742-7669

Lindsay Broadband Return Material Authorization Policy

A Return Material Authorization (RMA) Number is Required On all Product Returns (Regardless if Product is Being Returned to Repair or credit)

**Product Received at the Lindsay Broadband Factory
Without an RMA Number will be Returned to Sender**

RMA number must be used when returning product for credit or repair. Use of RMA numbers will ensure efficient processing. When returning product to Lindsay Broadband, please follow the simple steps below (in the order that they appear):

RETURNS

1. Fill out the Product Return Authorization Form indicating product information. Repair items do not require original invoice information, but it is helpful to determine warranty eligibility.
2. Contact Lindsay Broadband Inc Service Department in one of three ways:
 - E-mail to: contactus@lindsaybroadbandinc.com (recommended method) Include all of the information from the product Authorization Form, or,
 - Fax the Product Authorization Form to 1-705-742-7669 or,
 - Call Lindsay Broadband Inc @ 800-465-7046 Ext 235 / 261
3. After completing Steps 1 & 2, an RMA number will be assigned to you.
4. Securely pack the product and mark the box with your RMA #. If shipping multiple boxes, all boxes should be marked with the RMA #. The RMA # must be placed near your return address in large, bold print (approximately 2" in height). Please see the address label below as an example of the relative size location of the RMA #.

Sample Address label with RMA #

John Smith ABC Company 123 Smith Street Anytown, USA 00000	RMA 1234
Lindsay Broadband Inc 2035 Fisher Dr. Peterborough, ON K9J 6X6	
Attn: PRODUCT RETURNS	

Send your returns to:

**Lindsay Broadband Inc.
2035 Fisher Dr.
Peterborough, ON Canada K9J 6X6
Attn: Product Returns**

All shipments are to be pre-paid by the sender. **No COD's will be accepted.**

